

Annexure 1

Redressal of Complaints Received During the Period: 01/04/2026 to 30/04/2026

Name of the Mutual Fund: **Capitalmind Mutual Fund**

Total Number of Folios: 12,673

Part A: Total Complaints Report (including complaints received through SCORES)

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)									
				Resolved					Non Actionable *	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months
I A	Non-receipt of amount declared under Income Distribution cum Capital Withdrawal Option	0	0	0	0	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal Option	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non-receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0	0
II A	Non-receipt of Statement of Account / Unit Certificate	0	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0	0
II C	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0	0
II D	Non-receipt of Annual Report / Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges / load	0	0	0	0	0	0	0	0	0	0	0	0
III E	Non-updation of changes viz. address, PAN, bank details, nomination, etc.	0	0	0	0	0	0	0	0	0	0	0	0
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0
IV	Others	0	0	0	0	0	0	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0	0	0	0	0	0	0

Including against its authorised persons / distributors / employees, etc.

* Non-actionable: complaints that are incomplete or outside the scope of the mutual fund.

^ Average Resolution Time = Sum of time taken to resolve each complaint in the month ÷ Total complaints resolved in the month.

Part B: Report on Complaints Received Through SCORES

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)									
				Resolved					Non Actionable *	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months
I A	Non-receipt of amount declared under Income Distribution cum Capital Withdrawal Option	0	0	0	0	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal Option	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non-receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0	0
II A	Non-receipt of Statement of Account / Unit Certificate	0	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0	0
II C	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0	0
II D	Non-receipt of Annual Report / Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges / load	0	0	0	0	0	0	0	0	0	0	0	0
III E	Non-updation of changes viz. address, PAN, bank details, nomination, etc.	0	0	0	0	0	0	0	0	0	0	0	0
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0
IV	Others	0	0	0	0	0	0	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0	0	0	0	0	0	0

Including against its authorised persons / distributors / employees, etc.

* Non-actionable: complaints that are incomplete or outside the scope of the mutual fund.

^ Average Resolution Time = Sum of time taken to resolve each complaint in the month ÷ Total complaints resolved in the month.

Part C: Trend of Monthly Disposal of Complaints (including complaints received through SCORES)

SN	Month	Carried Forward from Previous Month	Received	Resolved*	Pending**
1	April 2026	0	0	0	0
2	May 2026	–	–	–	–
3	June 2026	–	–	–	–
4	July 2026	–	–	–	–
5	August 2026	–	–	–	–
6	September 2026	–	–	–	–
7	October 2026	–	–	–	–
8	November 2026	–	–	–	–
9	December 2026	–	–	–	–
10	January 2027	–	–	–	–
11	February 2027	–	–	–	–
12	March 2027	–	–	–	–
Grand Total		0	0	0	0

* Should include complaints of previous months resolved in the current month, if any.

** Should include total complaints pending as on the last day of the month, if any.

Part D: Trend of Annual Disposal of Complaints (including complaints received through SCORES)

SN	Year	Carried Forward from Previous Year	Received During the Year	Resolved During the Year	Pending at End of Year
1	2025–26	0	3	3	0
2	2026–27	0	0	0	0
Grand Total		0	3	3	0